UNITED STATES SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported): September 2, 2009

ABM Industries Incorporated

| | | Exact name of registrant as specified in its cha | rter) |
|-------------------------|--|--|---|
| | Delaware | 1-8929 | 94-1369354 |
| (5 | tate or other jurisdiction | (Commission File | (IRS Employer |
| | of incorporation) | Number) | Identification No.) |
| 5 | 51 Fifth Avenue, Suite 300, New York, | New York | 10176 |
| | (Address of principal executive offi | ces) | (Zip Code) |
| | Registra | nt's telephone number, including area code (21 | <u>2) 297-0200</u> |
| | | N/A | <u> </u> |
| | (For | ner name or former address if changed since la | st report) |
| Check the a provisions: | ppropriate box below if the Form 8-K filin | ng is intended to simultaneously satisfy the filin | g obligation of the registrant under any of the following |
| o Writter | communications pursuant to Rule 425 u | nder the Securities Act (17 CFR 230.425) | |
| o Soliciti | ng material pursuant to Rule 14a-12 unde | r the Exchange Act (17 CFR 240.14a-12) | |
| o Pre-co | nmencement communications pursuant to | Rule 14d-2(b) under the Exchange Act (17 CF | R 240.14d-2(b)) |
| o Pre-co | nmencement communications pursuant to | Rule 13e-4(c) under the Exchange Act (17 CF | R 240.13e-4(c)) |
| | | | |

Item 2.02. Results of Operations and Financial Condition.

On September 2, 2009, ABM Industries Incorporated (the "Company") issued a press release announcing financial results related to the third quarter of fiscal year 2009. A copy of the press release is attached as Exhibit 99.1, which is incorporated into this item by reference.

Item 8.01. Other Events.

On September 2, 2009, the Company announced that the Board of Directors of the Company declared a quarterly dividend of \$0.13 per share, payable on November 2, 2009 to stockholders of record on October 8, 2009. A copy of the press release announcing the declaration of the dividend is attached as Exhibit 99.1, which is incorporated into this item by reference.

As disclosed in the press release attached as Exhibit 99.1, the Company will hold a live web cast on September 3, 2009 relating to the Company's financial results for the third quarter of fiscal year 2009. A copy of the slides to be presented at the Company's web cast and discussed in the conference call relating to such financial results is being furnished as Exhibit 99.2 to this Form 8-K.

Item 9.01. Financial Statements and Exhibits.

- (c) Exhibits.
- 99.1 Press Release issued by ABM Industries Incorporated, dated September 2, 2009, announcing financial results related to the third quarter of fiscal year 2009 and the declaration of a dividend payable November 2, 2009 to stockholders of record on October 8, 2009.
- 99.2 Slides of ABM Industries Incorporated, dated September 3, 2009.

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Dated: September 2, 2009

ABM INDUSTRIES INCORPORATED

By: /s/ Sarah H. McConnell

Sarah H. McConnell Senior Vice President and General Counsel

EXHIBIT INDEX

| 99.1 | Press Release issued by ABM Industries Incorporated, dated September 2, 2009, announcing financial results related to the third quarter of fiscal years. | ar |
|------|--|----|
| | 2009 and the declaration of a dividend. | |

99.2 Slides of ABM Industries Incorporated, dated September 3, 2009.



PRESS RELEASE

Contact:

Investors & Analysts:

David Farwell (212) 297-9792 <u>dfarwell@abm.com</u> Media: Tony Mitchell

(212) 297-9828 tony.mitchell@abm.com

ABM INDUSTRIES ANNOUNCES THIRD QUARTER 2009 FINANCIAL RESULTS AND DECLARES QUARTERLY DIVIDEND

Net Income Declines, Primarily Driven By Prior-Year Insurance Adjustments

Adjusted Income from Continuing Operations Increases 18%

Company Declares 174th Consecutive Quarterly Dividend

| | Three Months Ended July 31, | | Increase | Nine Months Ended Increase July 31, | | |
|--|--------------------------------|---------|------------|--|-----------|------------|
| (in millions) | 2009 | 2008 | (Decrease) | 2009 | 2008 | (Decrease) |
| Revenues | \$870.6 | \$923.7 | (5.7)% | \$2,613.8 | \$2,717.8 | (3.8)% |
| Income from continuing operations | 12.4 | 16.3 | (24.1)% | 40.2 | 37.9 | 6.0% |
| Net Income | 12.3 | 16.4 | (25.2)% | 39.3 | 33.9 | 16.0% |
| Adjusted income from continuing operations | 18.7 | 15.8 | 18.4% | 48.0 | 37.7 | 27.3% |
| Net cash provided by operating activities | \$ 9.3 | \$ 15.7 | (41.0)% | \$ 76.5 | \$ 36.8 | 107.6% |

(See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

NEW YORK, NY — September 2, 2009 — ABM Industries Incorporated (NYSE:ABM) today reported revenues for the third quarter of fiscal year 2009 of \$870.6 million compared to third quarter of fiscal year 2008 revenues of \$923.7 million. Net income for the third quarter of fiscal year 2009 was \$12.3 million, a 25.2% decrease from \$16.4 million in the year-ago quarter. Net income for the third quarter of fiscal year 2009 included a \$2.2 million after-tax insurance expense related to prior years compared to a \$4.6 million after-tax insurance benefit related to prior years in the year-ago quarter. Earnings per diluted share for the third quarter of fiscal year 2009 decreased 25.0% to \$0.24 compared to third quarter of fiscal year 2008 earnings per diluted share of \$0.32.

Income from continuing operations for the third quarter of fiscal year 2009 was \$12.4 million (\$0.24 per diluted share) compared to \$16.3 million (\$0.32 per diluted share) in the third quarter of fiscal year 2008. Adjusted income from continuing operations increased to \$18.7 million, or \$0.36 per diluted share, for the third quarter of fiscal year 2009, which excludes the \$2.2 million after-tax insurance expense noted above and approximately \$3 million after-tax costs related to the closing stages of the corporate initiatives which began in 2007. This compares to \$15.8 million, or \$0.31 per diluted share, in the third quarter of fiscal year 2008, which excludes a net \$0.5 million benefit from items impacting comparability. (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

The Company's adjusted EBITDA (earnings before interest, taxes, depreciation and amortization and excluding discontinued operations and items impacting comparability) for the third quarter of fiscal year 2009 was \$37.8 million compared to \$35.0 million in the year-ago quarter. (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

"We continue to deliver strong results from our operating divisions," said Henrik Slipsager, president and chief executive officer of ABM Industries Incorporated. "I am pleased that revenues in our third quarter increased slightly over the second quarter as we start to see signs of an improving economy. Combined, our operating divisions increased profits and margins, driven by aggressive cost controls. Adjusted income from continuing operations increased 18% for the quarter and adjusted EBITDA, a key measure of the strength of our operations, was up 8% year-over-year for the third quarter and nearly 14% for the first nine months of the fiscal year." (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

Slipsager added: "We also continue to generate strong operating cash flow across the business. Net cash from operations increased to approximately \$77 million through the first nine months of the year, which helped support our acquisition of facility services assets from Control Holding Group during the quarter. Additionally, we continue to reduce borrowings under our line of credit, net of acquisitions. These ongoing aggressive steps to improve profitability and generate cash from operations strongly position the Company for a rebound in the U.S economy."

The Company reported net income for the nine months ended July 31, 2009 of \$39.3 million, an increase of 16.0% compared to \$33.9 million for the first nine months of fiscal year 2008. Earnings per diluted share for the first nine months of fiscal year 2009 increased 15.2% to \$0.76 per diluted share compared to \$0.66 per diluted share in the first nine months of fiscal year 2008. Income from continuing operations for the first nine months of fiscal year 2009 increased to \$40.2 million (\$0.78 per diluted share) compared to \$37.9 million (\$0.74 per diluted share) for the first nine months of fiscal year 2008. Adjusted income from continuing operations for the first nine months of fiscal year 2009 was \$48.0 million, or \$0.93 per diluted share, compared to \$37.7 million, or \$0.74 per diluted share, for the first nine months of fiscal year 2008. (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

The Company also announced that the Board of Directors has declared a fourth quarter cash dividend of \$0.13 per common share payable on November 2, 2009 to stockholders of record on October 8, 2009. This will be ABM's 174th consecutive quarterly cash dividend.

Guidance

The Company now estimates that full fiscal year 2009 income from continuing operations per diluted share will be in the range of \$1.05 to \$1.15, which takes into consideration the unanticipated impact of the insurance expense related to prior years. The Company is reaffirming its guidance for fiscal year 2009 adjusted income from continuing operations per diluted share, which it expects will be in the range of \$1.25 to \$1.35. (See

accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

Conference Call

On Thursday, September 3, 2009 at 9:00 a.m. (EDT), ABM will host a live webcast of remarks by President and Chief Executive Officer Henrik C. Slipsager and Executive Vice President and Chief Financial Officer James S. Lusk. The webcast will be accessible at: http://investor.abm.com/eventdetail.cfm?eventid=71925

Listeners are asked to be online at least 15 minutes early to register, as well as to download and install any complimentary audio software that might be required.

Following the call, the webcast will be available at this URL for a period of 90 days.

In addition to the webcast, a limited number of toll-free telephone lines will also be available for listeners who are among the first to call 877-627-6566 within 15 minutes before the event. Telephonic replays will be accessible during the period from two hours to seven days after the call by dialing 888-203-1112, and then entering ID #7514121.

Conference Call Presentation

In connection with the conference call to discuss earnings (see above), a slide presentation related to earnings and operations will be available at the Company's website at www.abm.com, and can be accessed through the Investor Relations portion of ABM's website by clicking on the "Presentations" tab.

About ABM Industries Incorporated

ABM Industries Incorporated (NYSE:ABM), which operates through its subsidiaries (collectively "ABM"), is the leading provider of facility services in the United States. With fiscal 2008 revenues in excess of \$3.6 billion and approximately 100,000 employees, ABM provides janitorial, facility, engineering, parking and security services for thousands of commercial, industrial, institutional and retail facilities across the United States, Puerto Rico and British Columbia, Canada. ABM's business services include ABM Janitorial Services, ABM Facility Services, ABM Engineering Services, Ampco System Parking and ABM Security Services.

Cautionary Statement under the Private Securities Litigation Reform Act of 1995

This press release contains forward-looking statements that set forth management's anticipated results based on management's current plans and assumptions. In addition, the financial results reported in this release continue to be subject to adjustment until filing of the Company's quarterly report on Form 10-Q for the quarter ended July 31,2009. Any number of factors could cause the Company's actual results to differ materially from those anticipated. These factors include but are not limited to: (1) further declines in commercial office building occupancy and rental rates relating to a deepening of the current recession; (2) the inability to attract or grow revenues from new customers or loss of customers or financial difficulties or bankruptcy of a major customer or multiple customers; (3) the inability of customers to access the credit markets impacting the Company's ability to collect receivables; (4) a slowdown in the Company's acquisition activity, diversion of management focus from operations as a result of acquisitions or failure to timely realize anticipated cost savings and synergies from acquisitions; (5) intense competition that lowers revenue or reduces margins; (6) an increase in costs that the Company cannot pass on to customers; (7) functional delays and resource constraints related to the Company's transition to new information technology systems, the support of multiple concurrent projects relating to these systems and delays in completing such projects; (8) unanticipated costs or service disruptions associated with the transition of certain IT services from IBM to third-party vendors or associated with providing those services internally; (9) disruption in functions affected by the transition to Shared Services Centers; (10) the inability to collect accounts receivable retained by the Company in connection with the sale of its lighting business; (11) changes in estimated claims or in the frequency or severity of claims against the Company, deterioration in claims management, cancellation or non-renewal of the Company's primary insurance policies or changes in the Company's customers' insurance needs; (12) future fluctuations in the fair value of the Company's investment in auction rate securities that are deemed other-than-temporarily impaired; (13) increase in debt service requirements; (14) labor disputes leading to a loss of sales or

expense variations; (15) natural disasters or acts of terrorism that disrupt the Company in providing services; (16) events or circumstances that may result in impairment of goodwill recognized on the OneSource or other acquisitions; (17) significant accounting and other control costs that reduce the Company's profitability; and (18) the unfavorable outcome in one or more of the several class and representative action lawsuits alleging various wage and hour claims or in other litigation. Additional information regarding these and other risks and uncertainties the Company faces is contained in the Company's Annual Report on Form 10-K/A for the year ended October 31, 2008 and in other reports it files from time to time with the Securities and Exchange Commission. The Company undertakes no obligation to publicly update forward-looking statements, whether as a result of new information, future events or otherwise.

Use of Non-GAAP Financial Information

To supplement ABM's consolidated financial information, the Company has presented income from continuing operations for the third quarter and first nine months of fiscal years 2009 and 2008 and guidance for fiscal year 2009, as adjusted for items impacting comparability. These adjustments have been made with the intent of providing financial measures that give management and investors a better understanding of the underlying operational results and trends and ABM's marketplace performance. In addition, the Company has presented earnings before interest, taxes, depreciation and amortization and excluding discontinued operations and items impacting comparability (adjusted EBITDA) for the third quarter and first nine months of fiscal years 2009 and 2008. Adjusted EBITDA is among the indicators management uses as a basis for planning and forecasting future periods. The presentation of these non-GAAP financial measures is not meant to be considered in isolation or as a substitute for financial statements prepared in accordance with generally accepted accounting principles in the United States. (See accompanying financial tables for supplemental financial data and corresponding reconciliations to certain GAAP financial measures.)

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Financial Schedules

(In thousands, except per share data)

CONDENSED CONSOLIDATED BALANCE SHEET INFORMATION (UNAUDITED)

| | July 31, 2009 | October 31, 2008 (a) |
|--|------------------|-------------------------|
| Assets | | |
| Cash and cash equivalents | \$ 23,573 | \$ 26,741 |
| Trade accounts receivable, net | 470,545 | 473,263 |
| Prepaid income taxes | 15,151 | 7,097 |
| Current assets of discontinued operations | 16,780 | 34,508 |
| Prepaid expenses and other | 58,981 | 57,011 |
| Deferred income taxes, net | 55,392 | 57,463 |
| Insurance recoverables | 4,817 | 5,017 |
| Total current assets | 645,239 | 661,100 |
| Non-current assets of discontinued operations | 5,846 | 11,205 |
| Insurance deposits | 42,506 | 42,506 |
| Other investments and long-term receivables | 5,524 | 4,470 |
| Deferred income taxes, net | 72,512 | 88,704 |
| Insurance recoverables | 67,300 | 66,600 |
| Other assets | 31,182 | 23,310 |
| Investments in auction rate securities | 19,655 | 19,031 |
| Property, plant and equipment, net | 59,438 | 61,067 |
| Other intangible assets, net | 63,084 | 62,179 |
| Goodwill | 548,978 | 535,772 |
| Total assets | \$1,561,264 | \$1,575,944 |
| Liabilities | | |
| Trade accounts payable | \$ 87,511 | \$ 104,930 |
| Accrued liabilities Compensation | 93,032 | 88,951 |
| Taxes — other than income | 19,638 | 20,270 |
| Insurance claims | 84,500 | 84,272 |
| Other | 78,013 | 76,590 |
| Income taxes payable | 4,504 | 2,025 |
| Current liabilities of discontinued operations | 12,316 | 10,082 |
| Total current liabilities | 379,514 | 387,120 |
| Income taxes payable | 14,369 | 15,793 |
| Line of credit | 196,000 | 230,000 |
| Retirement plans and other | 37,754 | 37,095 |
| Insurance claims | 259,010 | 261,885 |
| Total liabilities | 886,647 | 931,893 |
| Stockholders' Equity | 674,617 | 644,051 |
| Total liabilities and stockholders' equity | \$1,561,264 | \$1,575,944 |

⁽a) Amounts shown as of October 31, 2008 reflect the reclassification of certain net book credit cash balances which increased cash and cash equivalents and trade accounts payable. The reclassification resulted in an increase in cash and cash equivalents and trade accounts payable as of October 31, 2008 in the amount of \$26.0 million. In addition, \$8.9 million has been reclassed from other accrued liabilities to trade accounts payable as of October 31, 2008, related to certain net book credit cash balances that were previously reclassed.

CONDENSED CONSOLIDATED CASH FLOW INFORMATION (UNAUDITED)

Repayment of borrowings from line of credit

Net cash (used in) provided by financing activities

Book overdraft payable

| | | Three Months Ended July 31, | | |
|---|-------------|-----------------------------|--|--|
| | 2009 | 2008 (a) | | |
| Net cash provided by continuing operating activities | 8,295 | 13,369 | | |
| Net cash provided by discontinued operating activities | 968 | 2,326 | | |
| Net cash provided by operating activities | \$ 9,263 | \$ 15,695 | | |
| Net cash used in continuing investing activities | (24,179) | (10,363) | | |
| Net cash provided by discontinued investing activities | _ | 189 | | |
| Net cash used in investing activities | \$ (24,179) | \$ (10,174) | | |
| Proceeds from exercises of stock options (including income tax benefit) | 1,690 | 5,197 | | |
| Dividends paid | (6,693) | (6,330) | | |
| Borrowings from line of credit | 182,000 | 136,000 | | |
| Repayment of borrowings from line of credit | (168,000) | (152,500) | | |
| Book overdraft payable | 9,427 | 7,079 | | |
| Net cash provided by (used in) financing activities | \$ 18,424 | \$ (10,554) | | |
| | Nine Mende | C., J., J. T., L., 24 | | |
| | 2009 | Ended July 31, 2008 (a) | | |
| Net cash provided by continuing operating activities | 52,636 | 30,950 | | |
| Net cash provided by discontinued operating activities | 23,829 | 5,883 | | |
| Net cash provided by operating activities | \$ 76,465 | \$ 36,833 | | |
| Net cash used in continuing investing activities | (32,293) | (446,990) | | |
| Net cash provided by discontinued investing activities | <u> </u> | 174 | | |
| Net cash used in investing activities | \$ (32,293) | \$(446,816) | | |
| Proceeds from exercises of stock options (including income tax benefit) | 3,206 | 12,985 | | |
| Dividends paid | (20,007) | (18,901) | | |
| Borrowings from line of credit | 525,000 | 658,500 | | |
| | /==0 0 = =: | | | |

⁽a) Amounts shown for the three months and nine months ended July 31, 2008 reflect the reclassification of certain net book credit cash balances which increased cash and cash equivalents and trade accounts payable. These reclassifications resulted in an increase in net cash provided by (used in) financing activities for the three and nine months ended July 31, 2008 in the amounts of \$7.1 million and \$7.8 million, respectively.

(559,000)

\$ (47,340)

3,461

(373,500)

\$ 286,860

7,776

CONDENSED CONSOLIDATED INCOME STATEMENT INFORMATION (UNAUDITED)

| | Three Months 2009 | Ended July 31, 2008 | Increase (Decrease) |
|--|----------------------|------------------------|------------------------|
| Revenues | \$870,635 | \$923,667 | (5.7)% |
| Expenses | | | · · · |
| Operating | 782,449 | 818,887 | (4.4)% |
| Selling, general and administrative | 64,736 | 72,317 | (10.5)% |
| Amortization of intangible assets | 2,952 | 2,518 | 17.2% |
| Total expenses | 850,137 | 893,722 | (4.9)% |
| Operating profit | 20,498 | 29,945 | (31.5)% |
| Other-than-temporary impairment losses on auction rate securities: | | | |
| Gross impairment losses | 3,575 | _ | NM* |
| Impairments recognized in other comprehensive income | (2,009) | _ | NM* |
| Interest expense | 1,472 | 3,338 | (55.9)% |
| Income from continuing operations before income taxes | 17,460 | 26,607 | (34.4)% |
| Provision for income taxes | 5,060 | 10,263 | (50.7)% |
| Income from continuing operations | 12,400 | 16,344 | (24.1)% |
| (Loss) income from discontinued operations | (124) | 68 | NM* |
| Net Income | \$ 12,276 | \$ 16,412 | (25.2)% |
| Net Income Per Common Share — Basic | | | |
| Income from continuing operations | \$ 0.24 | \$ 0.32 | (25.0)% |
| (Loss) income from discontinued operations | _ | _ | NM* |
| | \$ 0.24 | \$ 0.32 | (25.0)% |
| Net Income Per Common Share — Diluted | | | |
| Income from continuing operations | \$ 0.24 | \$ 0.32 | (25.0)% |
| (Loss) income from discontinued operations | _ | _ | NM* |
| | \$ 0.24 | \$ 0.32 | (25.0)% |
| * Not Meaningful | | | |
| Average Common And Common Equivalent Shares | | | |
| Basic | 51,471 | 50,653 | |
| Diluted | 51,937 | 51,650 | |
| Dividends Declared Per Common Share | \$ 0.130 | \$ 0.125 | |
| | | | |

CONDENSED CONSOLIDATED INCOME STATEMENT INFORMATION (UNAUDITED)

| | | Nine Months Ended July 31, 2009 2008 | | | Increase (Decrease) |
|--|-----|---|-----|----------|------------------------|
| Revenues | \$2 | ,613,818 | \$2 | ,717,808 | (3.8)% |
| Expenses | | | | | |
| Operating | 2 | ,335,865 | 2 | ,428,989 | (3.8)% |
| Selling, general and administrative | | 200,388 | | 207,694 | (3.5)% |
| Amortization of intangible assets | | 8,455 | | 7,443 | 13.6% |
| Total expenses | 2 | ,544,708 | 2 | ,644,126 | (3.8)% |
| Operating profit | | 69,110 | | 73,682 | (6.2)% |
| Other-than-temporary impairment losses on auction rate securities: | | | | | |
| Gross impairment losses | | 3,575 | | _ | NM* |
| Impairments recognized in other comprehensive income | | (2,009) | | _ | NM* |
| Interest expense | | 4,453 | | 11,928 | (62.7)% |
| Income from continuing operations before income taxes | | 63,091 | | 61,754 | 2.2% |
| Provision for income taxes | | 22,887 | | 23,839 | (4.0)% |
| Income from continuing operations | | 40,204 | | 37,915 | 6.0% |
| Loss from discontinued operations | | (934) | | (4,065) | NM* |
| Net Income | \$ | 39,270 | \$ | 33,850 | 16.0% |
| Net Income Per Common Share — Basic | | | | | |
| Income from continuing operations | \$ | 0.79 | \$ | 0.75 | 5.3% |
| Loss from discontinued operations | | (0.02) | | (80.0) | NM* |
| | \$ | 0.77 | \$ | 0.67 | 14.9% |
| Net Income Per Common Share — Diluted | | | | | |
| Income from continuing operations | \$ | 0.78 | \$ | 0.74 | 5.4% |
| Loss from discontinued operations | | (0.02) | | (80.0) | NM* |
| | \$ | 0.76 | \$ | 0.66 | 15.2% |
| * Not Meaningful | | | | | |
| Average Common And Common Equivalent Shares | | | | | |
| Basic | | 51,294 | | 50,388 | |
| Diluted | | 51,653 | | 51,278 | |
| Dividends Declared Per Common Share | \$ | 0.390 | \$ | 0.380 | |
| | | | | | |

REVENUES AND OPERATING PROFIT BY SEGMENT (UNAUDITED)

| | Three Mo 2009 | Three Months Ended July 31, 2009 2008 | | |
|--|------------------|--|------------|--|
| Revenues | | | (Decrease) | |
| Janitorial | \$595,115 | \$638,508 | (6.8)% | |
| Parking | 114,721 | 119,814 | (4.3)% | |
| Security | 84,501 | 85,347 | (1.0)% | |
| Engineering | 75,782 | 79,616 | (4.8)% | |
| Corporate | 516 | 382 | 35.1% | |
| | \$870,635 | \$923,667 | (5.7)% | |
| Operating Profit | | | | |
| Janitorial | \$ 35,043 | \$ 31,678 | 10.6% | |
| Parking | 4,968 | 5,464 | (9.1)% | |
| Security | 2,751 | 2,068 | 33.0% | |
| Engineering | 4,857 | 5,523 | (12.1)% | |
| Corporate | (27,121) | (14,788) | 83.4% | |
| Operating profit | 20,498 | 29,945 | (31.5)% | |
| Other-than-temporary impairment losses on auction rate securities: | | | | |
| Gross impairment losses | 3,575 | _ | NM* | |
| Impairments recognized in other comprehensive income | (2,009) | _ | NM* | |
| Interest expense | 1,472 | 3,338 | (55.9)% | |
| Income from continuing operations before income taxes | \$ 17,460 | \$ 26,607 | (34.4)% | |

| | Nine Mo | Nine Months Ended July 31, | | |
|--|-------------|----------------------------|---------|--|
| | 2009 | | | |
| Revenues | | | | |
| Janitorial | \$1,792,879 | \$1,870,096 | (4.1)% | |
| Parking | 343,737 | 356,346 | (3.5)% | |
| Security | 252,487 | 248,573 | 1.6% | |
| Engineering | 223,192 | 240,777 | (7.3)% | |
| Corporate | 1,523 | 2,016 | (24.5)% | |
| | \$2,613,818 | \$2,717,808 | (3.8)% | |
| Operating Profit | | | | |
| Janitorial | \$ 102,248 | \$ 82,464 | 24.0% | |
| Parking | 13,969 | 13,717 | 1.8% | |
| Security | 5,942 | 4,933 | 20.5% | |
| Engineering | 13,561 | 13,335 | 1.7% | |
| Corporate | (66,610) | (40,767) | 63.4% | |
| Operating profit | 69,110 | 73,682 | (6.2)% | |
| Other-than-temporary impairment losses on auction rate securities: | | | | |
| Gross impairment losses | 3,575 | _ | NM* | |
| Impairments recognized in other comprehensive income | (2,009) | _ | NM* | |
| Interest expense | 4,453 | 11,928 | (62.7)% | |
| Income from continuing operations before income taxes | \$ 63,091 | \$ 61,754 | 2.2% | |

^{*} Not Meaningful

ABM Industries Incorporated Reconciliations of Non-GAAP Financial Measures (Unaudited)

(in millions, except per share data)

| | Three Months Ended July 31, 2009 2008 | | Nine Months En | |
|---|--|----------------|--------------------|-------------|
| Reconciliation of Adjusted Income from Continuing Operations to Net Income | 2009 | | | 2008 |
| Adjusted Income from Continuing Operations | \$ 18.7 | \$ 15.8 | \$ 48.0 | \$ 37.7 |
| Items Impacting Comparability, net of taxes | (6.3) | 0.5 | (7.8) | 0.2 |
| Income from Continuing Operations | 12.4 | 16.3 | 40.2 | 37.9 |
| Loss (Income) from Discontinued Operations | (0.1) | 0.1 | (0.9) | (4.1) |
| Net Income | <u>\$ 12.3</u> | <u>\$ 16.4</u> | \$ 39.3 | \$ 33.9 (a) |
| Reconciliation of Adjusted Income from Continuing Operations to Income from Continuing Operations | | | | |
| Adjusted Income from Continuing Operations | \$ 18.7 | \$ 15.8 | \$ 48.0 | \$ 37.7 |
| Items Impacting Comparability | | | | |
| Corporate Initiatives (b) | (5.1) | (6.7) | (17.3) | (14.5) |
| Third-Party Administrator Legal Settlement | _ | _ | 9.6 | _ |
| Insurance Adjustments | (3.5) | 7.6 | (3.5) | 14.8 |
| Credit Loss on Auction Rate Security | (1.6) | _ | (1.6) | _ |
| Total Items Impacting Comparability | (10.2) | 0.9 | (12.8) | 0.3 |
| Income Taxes (Expense) Benefit | 3.9 | (0.4) | ` 5.0 [´] | (0.1) |
| Items Impacting Comparability, net of taxes | (6.3) | 0.5 | (7.8) | 0.2 |
| Income from Continuing Operations | <u>\$ 12.4</u> | <u>\$ 16.3</u> | \$ 40.2 | \$ 37.9 |
| Reconciliation of Adjusted EBITDA to Net Income | | | | |
| Adjusted EBITDA | \$ 37.8 | \$ 35.0 | \$ 104.2 | \$ 91.5 |
| Total Items Impacting Comparability | (10.2) | 0.9 | (12.8) | 0.3 |
| Discontinued Operations | (0.1) | 0.1 | (0.9) | (4.1) |
| Income Tax | (5.1) | (10.3) | (22.9) | (23.8) |
| Interest Expense | (1.5) | (3.3) | (4.5) | (11.9) |
| Depreciation and Amortization | (8.6) | (5.9) | (23.9) | (18.1) |
| Net Income | <u>\$ 12.3</u> | \$ 16.4 (a) | \$ 39.3 (a) | \$ 33.9 |

Reconciliation of Adjusted Income from Continuing Operations per Diluted Share to Income from Continuing Operations per Diluted Share

| | Three Months Ended July 31, 2009 2008 | | Nine Months En | nded July 31, 2008 |
|---|--|-----------------|-------------------|-----------------------|
| Adjusted Income from Continuing Operations per Diluted Share | \$ 0.36 | \$ 0.31 | \$ 0.93 | \$ 0.74 |
| Items Impacting Comparability, net of taxes Income from Continuing Operations per Diluted Share | (0.12) \$ 0.24 | 0.01 \$ 0.32 | (0.15) \$ 0.78 | \$ 0.74 |
| Diluted Shares | 51.9 | 51.7 | 51.7 | 51.3 |

⁽a) Does not foot due to rounding

⁽b) Corporate initiatives include: (i) costs associated with the implementation of a new payroll and human resources information system, (ii) the upgrade of the Company's accounting system, (iii) the completion of the corporate move from San Francisco, and (iv) the integration costs associated with OneSource.

ABM Industries Incorporated Reconciliation of Estimated Adjusted Income from Continuing Operations per Diluted Share to Income from Continuing Operations per Diluted Share for the Year Ending October 31, 2009

| | Year Ending O | ctober 31, 2009 |
|--|---------------|-----------------|
| | Low Estimate | High Estimate |
| | (per dilu | ted share) |
| Adjusted Income from Continuing Operations per Diluted Share | \$ 1.25 | \$ 1.35 |
| Adjustments to Income from Continuing Operations (a) | (0.20) | (0.20) |
| Income from Continuing Operations per Diluted Share | \$ 1.05 | \$ 1.15 |

⁽a) The adjustment to income from continuing operations includes: (i) costs associated with the implementation of a new payroll and human resources information system, the upgrade of the Company's accounting system, the completion of the corporate move from San Francisco and the integration costs associated with OneSource aggregating (\$0.25) per share, unanticipated impact of the insurance expense related to prior years (\$0.04) per share and non-cash credit loss charge associated with an auction rate security (\$0.02) per share, offset by (ii) the positive settlement with a former third-party administrator of workers' compensation claims in the amount of \$0.11 per share.



ABM Industries Incorporated

Third Quarter Earnings Conference Call

September 3, 2009



Agenda

- Introduction of call participants
 - -Henrik C. Slipsager, President & CEO
 - -James S. Lusk, EVP and CFO
 - -Sarah H. McConnell, SVP & General Counsel
- Q3 2009 Highlights
- Financial Review
- Operating Results
- 2009 Guidance



Forward-Looking Statements

Our presentation today contains predictions, estimates and other forward-looking statements. Our use of the words estimate, expect, and similar expressions is intended to identify these statements. These statements represent our current judgment on what the future holds. While we believe them to be reasonable, these statements are subject to risks and uncertainties that could cause our actual results to differ materially. The factors that could cause results to differ are described in our 2008 Annual Report on Form 10-K/A and in our Quarterly Reports on Form 10-Q and Current Reports on Form 8-K.



Statements Relating to Non-GAAP Financial Measures

During the course of this presentation, certain financial measures that were not prepared in accordance with U.S. Generally Accepted Accounting Principles will be presented.

Reconciliations of those non-U.S. GAAP financial measures to the most directly comparable U.S. GAAP financial measures are available on the Company's website under "Investor Relations" and at the end of this presentation.



Fiscal Third Quarter 2009 Highlights

| | 2009 | 2008 | |
|--|--------------------|--------------------|--|
| Revenues | \$870.6M | \$923.7M | Decrease of 5.7% from Q3 08 |
| Net Income Adjusted EBITDA | \$12.3M \$37.8M | \$16.4M \$35.0M | Decrease of 25.2% from Q3 Increased 8.0% from Q3 08 |
| Income from Continuing Operations Adjusted Income from Continuing Operations | \$12.4M \$18.7M | \$16.3M \$15.8M | Decreased \$3.9M from Q3 08 Q3 08 includes a \$4.6 million reduction in self-insurance reserves versus a \$2.2 million increase recorded in Q3 09 Increased \$2.9M or 18.4% over Q3 08 |
| Diluted EPS from Continuing Operations Adjusted Diluted EPS From Continuing Operations | \$0.24 \$0.36 | \$0.32 \$0.31 | Decreased 25.0% from Q3 08 Q3 08 includes a \$4.6 million reduction in self-insurance reserves versus a \$2.2 million increase recorded in Q3 09 Increased 16.1% from Q3 08 Aggressive cost controls |
| Continuing Operating Activities Cash Flow Total Operating Activities Cash Flow | \$8.3M \$9.3M | \$13.4M \$15.7M | For YTD 09 \$52.6M compared to \$31.0M YTD 08 For YTD 09 \$76.5M compared to \$36.8M YTD 08 |
| Line of Credit | \$196.0M | \$285.0M | One year reduction in line of credit of \$89.0M |



Third Quarter Fiscal 2009 Highlights

- Adjusted Income from Continuing Operations up over 18%
 - Janitorial division delivers solid growth with operating profit up over 10%
 - Security operating profit up 33%
- Strong adjusted EBITDA growth of 8.0% despite decline in revenues
 - Aggressively managing direct costs and expenses to offset the current economic conditions
- Integration of assets acquired from Control Building Services Inc.

ABM Industries Incorporated

Q3 Financial Results (unaudited)

| (in millions) | Three Months Ended July 31 2009 2008 | | | | | Percent Change |
|--|---|-------|-----|-------|-----|-------------------|
| Revenues | \$ | 870.6 | \$ | 923.7 | | -5.7% |
| Operating expenses | | 782.4 | | 818.9 | | |
| Selling, general and administrative | | 64.7 | | 72.3 | | |
| Amortization of intangibles | | 3.0 | | 2.5 | | |
| Operating profit | s | 20.5 | \$ | 29.9 | (a) | -31.4% |
| Other-than-temporary impairment losses on auction rate securities: | | | | | | |
| Gross impairment losses | | 3.6 | | | | |
| Impairments recognized in other comprehensive income | | (2.0) | | - | | |
| Interest expense | | 1.5 | | 3.3 | | |
| Income from continuing operations before income taxes | | 17.5 | (a) | 26.6 | | |
| Provision for income taxes | | 5.1 | | 10.3 | | |
| Income from continuing operations | | 12.4 | | 16.3 | | -23.9% |
| Items impacting comparability | | | | | | |
| Corporate initiatives | | 5.1 | | 6.7 | | |
| Insurance adjustments | | 3.5 | | (7.6) | | |
| Credit loss on auction rate security | | 1.6 | | | | |
| Income taxes expense (benefit) | | (3.9) | | 0.4 | | |
| Items impacting comparability, net of taxes | | 6.3 | | (0.5) | | -1360.0% |
| Adjusted income from continuing operations (b) | s | 18.7 | \$ | 15.8 | | 18.4% |
| Adjusted EBITDA (b) | s | 37.8 | \$ | 35.0 | | 8.0% |

⁽a) does not foot due to rounding

⁽b) A reconciliation of certain non-GAAP financial information to GAAP financial measures is available on the Company's website under "Investor Relations" and at the end of this presentation



Condensed Balance Sheet (unaudited)

| (in millions) | J | | | tober 31, 2008 (a) | | |
|--|---|---------|-----|-----------------------|---------|-----|
| Assets | | | | | | |
| Cash and cash equivalents | s | 23.6 | | s | 26.7 | |
| Trade accounts receivable, net | | 470.5 | | | 473.3 | |
| Prepaid income taxes | | 15.2 | | | 7.1 | |
| Current assets of discontinued operations | | 16.8 | | | 34.5 | |
| Prepaid expenses and other | | 59.0 | | | 57.0 | |
| Deferred income taxes, net | | 55.4 | | | 57.5 | |
| Insurance recoverables | | 4.8 | | | 5.0 | |
| Total current assets | | 645.3 | | | 661.1 | |
| Insurance deposits | | 42.5 | | | 42.5 | |
| Deferred income taxes, net | | 72.5 | | | 88.7 | |
| Insurance recoverables | | 67.3 | | | 66.6 | |
| Other assets | | 42.5 | | | 38.9 | |
| Investments in auction rate securities | | 19.7 | | | 19.0 | |
| Property, plant and equipment, net | | 59.4 | | | 61.1 | |
| Goodwill & other intangible assets, net | | 612.1 | | | 598.0 | |
| Total assets | s | 1,561.3 | | s | 1,575.9 | |
| Liabilities | | | | | | |
| Trade accounts payable | s | 87.5 | | s | 104.9 | |
| Accrued liabilities | | | | | | |
| Compensation | | 93.0 | | | 89.0 | |
| Taxes - other than income | | 19.6 | | | 20.3 | |
| Insurance claims | | 84.5 | | | 84.3 | |
| Other | | 78.0 | | | 76.6 | |
| Income taxes payable | | 4.5 | | | 2.0 | |
| Current liabilities of discontinued operations | | 12.3 | | | 10.1 | |
| Total current liabilities | | 379.5 | (b) | | 387.1 | (b) |
| Income taxes payable | | 14.4 | | | 15.8 | |
| Line of credit | | 196.0 | | | 230.0 | |
| Retirement plans and other | | 37.8 | | | 37.1 | |
| Insurance claims | | 259.0 | | | 261.9 | |
| Total liabilities | | 886.6 | (b) | | 931.9 | |
| Stockholders' Equity | | 674.6 | | | 644.1 | |
| Total liabilities and stockholders' equity | s | 1,561.3 | (b) | s | 1,575.9 | (b) |

(a) Amounts shown as of October 31, 2008 reflect the reclassification of certain net book credit cash balances which increased cash and cash equivalents and trade accounts payable. The reclassification resulted in an increase in cash and cash equivalents and trade accounts payable as of October 31, 2008 in the amount of \$26.0 million. In addition, \$8.9 million has been reclassed from other accrued liabilities to trade accounts payable as of October 31, 2008, related to certain net book credit cash balances that were previously reclassed.

(b) Does not foot due to rounding



Condensed Consolidated Cash Flow Information (Unaudited)

| (in thousands) | | July 31, 2008 (a) | | |
|--|---|----------------------|----|-----------|
| Net cash provided by continuing operating activities | | 8,295 | | 13,369 |
| Net cash provided by discontinued operating activities | | 968 | | 2,326 |
| Net cash provided by operating activities | S | 9,263 | S | 15,695 |
| Net cash used in continuing investing activities | | (24,179) | | (10,363) |
| Net cash provided by discontinued investing activities | | | | 189 |
| Net cash used in investing activities | S | (24,179) | s | (10,174) |
| Proceeds from exercises of stock options (including income tax | | | | |
| benefit) | | 1,690 | | 5,197 |
| Dividends paid | | (6,693) | | (6,330) |
| Borrowings from line of credit | | 182,000 | | 136,000 |
| Repayment of borrowings from line of credit | | (168,000) | | (152,500) |
| Book overdraft payable | | 9,427 | | 7,079 |
| Net cash provided by (used in) financing activities | s | 18,424 | \$ | (10,554) |

| | | Nine Months Ended July 31, | | |
|--|---|----------------------------|----|-----------|
| | | 2009 | | 2008 (a) |
| Net cash provided by continuing operating activities | | 52,636 | | 30,950 |
| Net cash provided by discontinued operating activities | | 23,829 | | 5,883 |
| Net cash provided by operating activities | s | 76,465 | \$ | 36,833 |
| Net cash used in continuing investing activities | | (32,293) | | (446,990) |
| Net cash provided by discontinued investing activities | | - | | 174 |
| Net cash used in investing activities | S | (32,293) | s | (446,816) |
| Proceeds from exercises of stock options (including income tax | | | | |
| benefit) | | 3,206 | | 12,985 |
| Dividends paid | | (20,007) | | (18,901) |
| Borrowings from line of credit | | 525,000 | | 658,500 |
| Repayment of borrowings from line of credit | | (559,000) | | (373,500) |
| Book overdraft payable | | 3,461 | | 7,776 |
| Net cash (used in) provided by financing activities | S | (47,340) | S | 286,860 |

(a) Amounts shown for the three months and nine months ended July 31, 2008 reflect the reclassification of certain net book credit cash balances which increased cash and cash equivalents and trade accounts payable. These reclassifications resulted in an increase in net cash provided by (used in) financing activities for the three and nine months ended July 31, 2008 in the amounts of \$7.1 million and \$7.8 million, respectively.



Division Revenues(1)

(\$ in thousands)

| | Th | ird Quarte | Sequential | | |
|--|---------|------------|------------|---------|--------|
| | 2009 | 2008 | Change | Q2 2009 | Change |
| Janitorial | 595,115 | 638,508 | (6.8%) | 589,344 | 1.0% |
| Parking | 114,721 | 119,814 | (4.3%) | 113,347 | 1.2% |
| Security | 84,501 | 85,347 | (1.0%) | 82,403 | 2.5% |
| Engineering | 75,782 | 79,616 | (4.8%) | 70,194 | 8.0% |
| Total Division Revenues ⁽¹⁾ | 870,119 | 923,285 | (5.8%) | 855,288 | 1.7% |

Summary:

- Sequential revenue growth of 1.7%
- ·Stabilization of Janitorial revenue base and tag revenues
- Approximately \$5.5 million or 10.4% of revenue decline due to reduction of expenses incurred on the behalf of managed parking facilities. These expenses have no impact on operating profit
- Sales pipeline and sales activity remains solid
 (1) Excludes Corporate



Division Profits(1)

(\$ in thousands)

| | Th | ird Quarte | r | Yea | ar To Date | |
|-----------------------------|--------|------------|---------|---------|------------|--------|
| | 2009 | 2008 | Change | 2009 | 2008 | Change |
| Janitorial | 35,043 | 31,678 | 10.6% | 102,248 | 82,464 | 24.0% |
| Parking | 4,968 | 5,464 | (9.1%) | 13,969 | 13,717 | 1.8% |
| Security | 2,751 | 2,068 | 33.0% | 5,942 | 4,933 | 20.5% |
| Engineering | 4,857 | 5,523 | (12.1%) | 13,561 | 13,335 | 1.7% |
| Total Divisions Profits (1) | 47,619 | 44,733 | 6.5% | 135,720 | 114,449 | 18.6% |

Summary:

- •Aggressive cost controls coupled with proactive steps taken in 1st half of fiscal year enabled divisions to achieve year-over-year increase
- Continue to focus on job margins and credit strength of customers
 (1) Excludes Corporate



Closing Observations

- Strong relative performance in a weak U.S. Economy
 - Prior period actions have mitigated impact of current environment and positioned the company for the rebound in the U.S. economy
- Expect revenue in Q4 to be essentially flat year-over-year but anticipating revenue growth returning in Q1 2010
- Well-positioned to capitalize on additional M&A opportunities



FY09 Outlook

ABM will continue to follow proven strategies of:

- Actively managing customer accounts
- Focusing on cost control
- Managing credit risk and generating cash flow

Guidance

- FY09 Income from Continuing Operations, per diluted share, in the range of \$1.05 - \$1.15, which takes into consideration the unanticipated impact of insurance expense related to prior years and a non-cash charge associated with an auction rate security; Reaffirming for FY 09 Adjusted Income from Continuing Operations, excluding Items Impacting Comparability, per diluted share, in the range of \$1.25 - \$1.35*

*A reconciliation of certain non-GAAP financial information to GAAP financial measures is available on the Company's website under "Investor Relations" and at the end of this presentation



Appendix – Unaudited Reconciliation of Non-GAAP Financial Measures (in millions, except per share data)

| | Three Months Ended July 31, 2009 2008 | | Nine Months E | Ended July 31, 2008 |
|--|--|---|---|------------------------|
| | 2009 | 2000 | 2009 | 2000 |
| Reconciliation of Adjusted Income from Conti Operations to Net Income | nuing | | | |
| Adjusted Income from Continuing Operations Items Impacting Comparability, net of taxes Income from Continuing Operations | \$ 18.7 (6.3) 12.4 | \$ 15.8 0.5 16.3 | \$ 48.0 (7.8) 40.2 | \$ 37.7 0.2 37.9 |
| Loss (Income) from Discontinued Operations | (0.1) | 0.1 | (0.9) | (4.1) |
| Net Income | S 12.3 | S 16.4 | \$ 39.3 | S 33.9 (a) |
| Reconciliation of Adjusted Income from Conti Operations to Income from Continuing Oper | - | | | |
| Adjusted Income from Continuing Operations | \$ 18.7 | \$ 15.8 | \$ 48.0 | \$ 37.7 |
| Items Impacting Comparability | | | | |
| Corporate Initiatives (b) Third-Party Administrator Legal Settlement Insurance Adjustments Credit Loss on Auction Rate Security Total Items Impacting Comparability Income Taxes (Expense) Benefit Items Impacting Comparability, net of taxes | (5.1) - (3.5) (1.6) (10.2) 3.9 (6.3) | (6.7) - 7.6 - 0.9 (0.4) 0.5 | (17.3) 9.6 (3.5) (1.6) (12.8) 5.0 (7.8) | (14.5) |
| Income from Continuing Operations | \$ 12.4 | \$ 16.3 | \$ 40.2 | \$ 37.9 |

⁽a) Does not foot due to rounding

⁽b) Corporate initiatives include: (i) costs associated with the implementation of a new payroll and human resources information system, (ii) the upgrade of the Company's accounting system, (iii) the completion of the corporate move from San Francisco, and (iv) the integration costs associated with OneSource.



Appendix – Unaudited Reconciliation of Non-GAAP Financial Measures (in millions, except per share data)

| | Three Months Ended July 31, | | | | Nine Months Ended July | | | July 31 |
|---|-----------------------------|--|----|--|------------------------|--|--------|--|
| | | 2009 | | 2008 | | 2009 | | 2008 |
| Reconciliation of Adjusted EBITDA to Net Inco | me | | | | | | | |
| Adjusted EBITDA | \$ | 37.8 | \$ | 35.0 | \$ | 104.2 | \$ | 91.5 |
| Total Items Impacting Comparability Discontinued Operations Income Tax Interest Expense Depreciation and Amortization | _ | (10.2) (0.1) (5.1) (1.5) (8.6) | _ | 0.9 0.1 (10.3) (3.3) (5.9) | _ | (12.8) (0.9) (22.9) (4.5) (23.9) | _ | 0.3 (4.1) (23.8) (11.9) (18.1) |
| Net Income | \$ | 12.3 | \$ | 16.4 (a) | \$ | 39.3 (8 | a) _S_ | 33.9 |
| Reconciliation of Adjusted Income from Conti Share to Income from Continuing Operations | | | | iluted | | | | |
| | | ee Months | | July 31, 2008 | | e Months E 2009 | | July 31, 2008 |
| Adjusted Income from Continuing Operations per Diluted Share | s | 0.36 | \$ | 0.31 | \$ | 0.93 | s | 0.74 |
| Items Impacting Comparability, net of taxes | _ | (0.12) | | 0.01 | _ | (0.15) | _ | |
| Income from Continuing Operations per Diluted Share | \$ | 0.24 | \$ | 0.32 | \$ | 0.78 | \$ | 0.74 |
| Diluted Shares | | 51.9 | | 51.7 | | 51.7 | | 51.3 |

(a) Does not foot due to rounding



Appendix - Reconciliation (unaudited)

ABM Industries Incorporated

Reconciliation of Estimated Adjusted Income from Continuing Operations per Diluted Share to Income from Continuing Operations per Diluted Share for the Year Ending October 31, 2009

| | Year Ending October 31, 2009 | | | | | |
|--|------------------------------|------------|----------|------------|--|--|
| | Low Estimate High I | | | h Estimate | | |
| | | (per dilut | ed share |) | | |
| Adjusted Income from Continuing Operations per Diluted Share | \$ | 1.25 | \$ | 1.35 | | |
| Adjustments to Income from Continuing Operations (a) | | (0.20) | | (0.20) | | |
| Income from Continuing Operations per Diluted Share | \$ | 1.05 | \$ | 1.15 | | |

(a) The adjustment to income from continuing operations includes: (i) costs associated with the implementation of a new payroll and human resources information system, the upgrade of the Company's accounting system, the completion of the corporate move from San Francisco and the integration costs associated with OneSource aggregating (\$0.25) per share, unanticipated impact of the insurance expense related to prior years (\$0.04) per share and non-cash credit loss charge associated with an auction rate security (\$0.02) per share, offset by (ii) the positive settlement with a former third-party administrator of workers' compensation claims in the amount of \$0.11 per share.

