



UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION

WASHINGTON, D.C. 20549

FORM 8-K

CURRENT REPORT  
PURSUANT TO SECTION 13 OR 15(d) OF THE  
SECURITIES EXCHANGE ACT OF 1934

Date of Report (Date of earliest event reported) March 31, 2004

**ABM Industries Incorporated**

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(Exact name of registrant as specified in its charter)

**Delaware**

(State or other jurisdiction  
of incorporation)

**1-8929**

(Commission File  
Number)

**94-1369354**

(IRS Employer  
Identification No.)

**160 Pacific Avenue, Suite 222,  
San Francisco, California**

(Address of principal executive offices)

**94111**

(Zip Code)

Registrant's telephone number, including area code **(415) 733-4000**

**Not Applicable**

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(Former name or former address if changed since last report)

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### Item 5. Other Events and Regulation FD Disclosure.

On March 31, 2004, ABM Industries Incorporated announced that Terry Petty has been named Executive Vice President & Chief Operating Officer effective April 1. Mr. Petty will succeed Jess Benton as Chief Operating Officer. Mr. Benton will continue as an Executive Vice President, overseeing the integration of the Company's recent acquisition of Security Services of America (SSA) and working on other special projects until his anticipated retirement in December 2004.

On March 31, 2004, ABM Industries Incorporated announced the promotion of Chief Financial Officer George B. Sundby to Executive Vice President. Mr. Sundby, who joined ABM in 2001 as Senior Vice President and Chief Financial Officer was promoted to reflect the breadth of his finance and administrative responsibilities and in recognition of his contributions to the continued progress and growth of ABM over the past several years.

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### Item 7(c). Exhibits.

- 99.1 Press release of ABM Industries Incorporated dated March 31, 2004, announcing that Terry Petty has been named Executive Vice President & Chief Operating Officer.
  - 99.2 Press release of ABM Industries Incorporated dated March 31, 2004, announcing the promotion of Chief Financial Officer George B. Sundby to Executive Vice President.
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**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

ABM INDUSTRIES INCORPORATED

Dated: March 31, 2004

By: /s/ George B. Sundby  
George B. Sundby  
Executive Vice President and  
Chief Financial Officer

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**EXHIBIT INDEX**

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- 99.2 Press release of ABM Industries Incorporated dated March 31, 2004, announcing the promotion of Chief Financial Officer George B. Sundby to Executive Vice President.

For further information, please contact our Vice President and Treasurer, David Farwell at 415/733-4000 or email [dfarwell@abm.com](mailto:dfarwell@abm.com)

**ABM INDUSTRIES NAMES TERRY PETTY AS NEW CHIEF  
OPERATING OFFICER**

**SAN FRANCISCO, CA – March 31, 2004 – ABM Industries Incorporated (NYSE:ABM)** today announced that Terry Petty has been named Executive Vice President & Chief Operating Officer effective April 1. Prior to joining ABM, Mr. Petty most recently served as Executive Vice President of North American Lodging operations for worldwide hospitality company Marriott International.

“We are pleased to welcome Terry to our management team,” said Henrik C. Slipsager, President and CEO of ABM Industries. “His extensive operational and development experience will prove invaluable as we seek to expand our service capabilities, improve our operating efficiencies and maximize our shareholder value. We look forward to Terry’s working closely with our division presidents to develop innovative strategies to increase revenues and reduce costs.”

Mr. Petty will succeed Jess Benton as Chief Operating Officer. Mr. Benton will continue as an Executive Vice President, overseeing the integration of the Company’s recent acquisition of Security Services of America (SSA) and working on other special projects until his anticipated retirement in December 2004. “The entire ABM team wishes to thank Jay for his continuing fine efforts on behalf of ABM, its customers, and employees,” said Slipsager. “We look forward to working together during this transition.”

Mr. Benton joined ABM in 1970, was appointed a Vice President in 1975, and was largely responsible for the development of the Amtech Group of companies in the 1980’s and 1990’s before being appointed to his current position in 2000. “ABM has afforded me a lifetime career filled with challenges and opportunities,” said Benton.

While serving as Executive Vice President of Lodging Operations at Marriott, Mr. Petty was responsible for the operations of all U.S. and Canadian hotels, including Marriott Hotels, Resorts & Suites, JW Marriott, Renaissance, Fairfield Inns, Courtyard, Residence Inn, TownePlace Suites and SpringHill Suites. During his tenure with Marriott, Mr. Petty successfully developed and implemented numerous strategies, including centralizing the company’s field and corporate processing activities and consolidating the managed and franchised hotels, in order to streamline operations and improve profit margins. In addition, Mr. Petty chaired the hotel development committee, which assessed all real estate deals.

ABM Industries Incorporated is among the largest facility services contractors listed on the New York Stock Exchange. With fiscal 2003 revenues in excess of \$2.2 billion and more than 68,500 employees,

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ABM provides janitorial, parking, engineering, security, lighting and mechanical services for thousands of commercial, industrial, institutional and retail facilities in hundreds of cities in the United States and British Columbia, Canada. The ABM Family of Services includes ABM Janitorial, Ampco System Parking, American Commercial Security Services (ACSS), Security Services of America (SSA), ABM Engineering, Amtech Lighting, CommAir Mechanical and ABM Facility Services.

For further information, please contact our Vice President and Treasurer, David Farwell at 415/733-4000 or email [dfarwell@abm.com](mailto:dfarwell@abm.com)

**ABM INDUSTRIES PROMOTES GEORGE SUNDBY  
TO EXECUTIVE VICE PRESIDENT**

**SAN FRANCISCO, CA – March 31, 2004 – ABM Industries Incorporated (NYSE:ABM)** today announced the promotion of Chief Financial Officer George B. Sundby to Executive Vice President. Mr. Sundby, who joined ABM in 2001 as Senior Vice President and Chief Financial Officer was promoted to reflect the breadth of his finance and administrative responsibilities and in recognition of his contributions to the continued progress and growth of ABM over the past several years.

“We appreciate and wish to acknowledge the strength and depth that George brings to our management team. He has been highly successful in enhancing ABM’s operational controls, and increasing our cash flows, as well as strengthening the balance sheet, “ said Henrik C. Slipsager, President & Chief Executive Officer. “In addition, George has been instrumental in executing our acquisition strategy and in developing the company’s management information systems.”

Mr. Sundby was employed for over a decade by Transamerica Corporation and its subsidiaries, where he held a number of positions, the most recent being Senior Vice President and Chief Financial Officer of Transamerica Finance Corporation. Before joining Transamerica in 1989, he spent a dozen years with the accounting firm of Ernst & Young.

ABM Industries Incorporated is among the largest facility services contractors listed on the New York Stock Exchange. With fiscal 2003 revenues in excess of \$2.2 billion and more than 68,500 employees, ABM provides janitorial, parking, engineering, security, lighting and mechanical services for thousands of commercial, industrial, institutional and retail facilities in hundreds of cities in the United States and British Columbia, Canada. The ABM Family of Services includes ABM Janitorial, Ampco System Parking, American Commercial Security Services (ACSS), Security Services of America (SSA), ABM Engineering, Amtech Lighting, CommAir Mechanical and ABM Facility Services.